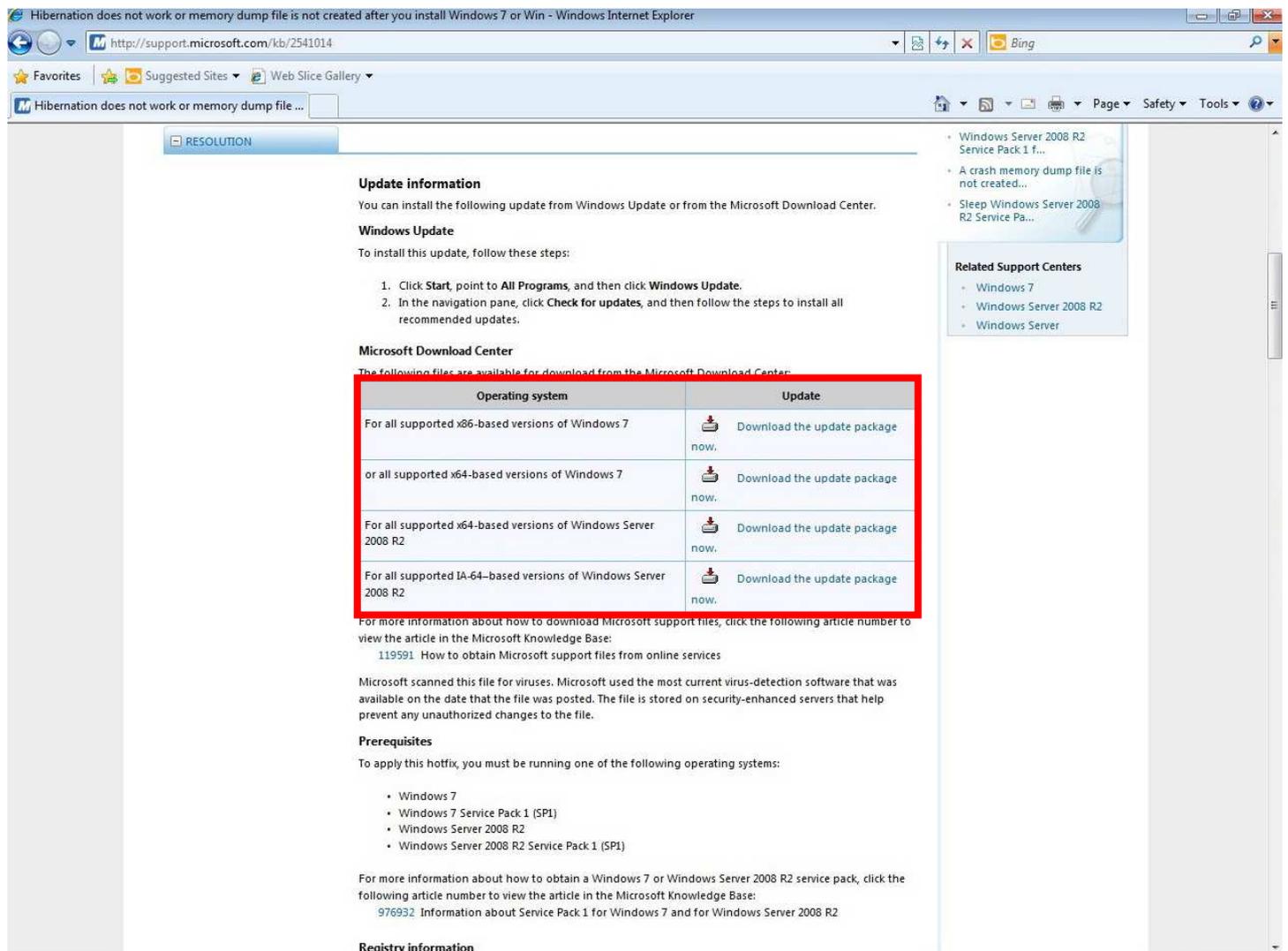# Hot Fix for Hibernation

Hibernation does not work or memory dump file is not created after you install Windows 7 or Windows Server 2008 R2 Service Pack 1

Step1: Browsing the web site:

http://support.microsoft.com/kb/2541014

Step 1.1: Please select your OS and click **Download the update package now** as below.

Step 2: Click **CONTINUE**

Step 3: Click **DOWNLOAD**

Step 4: Start to download file

Step 4.1:
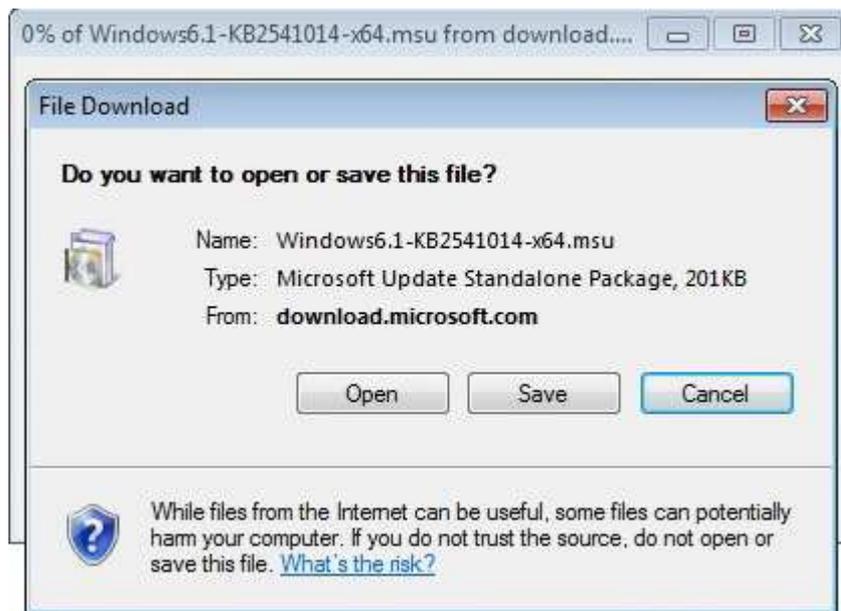
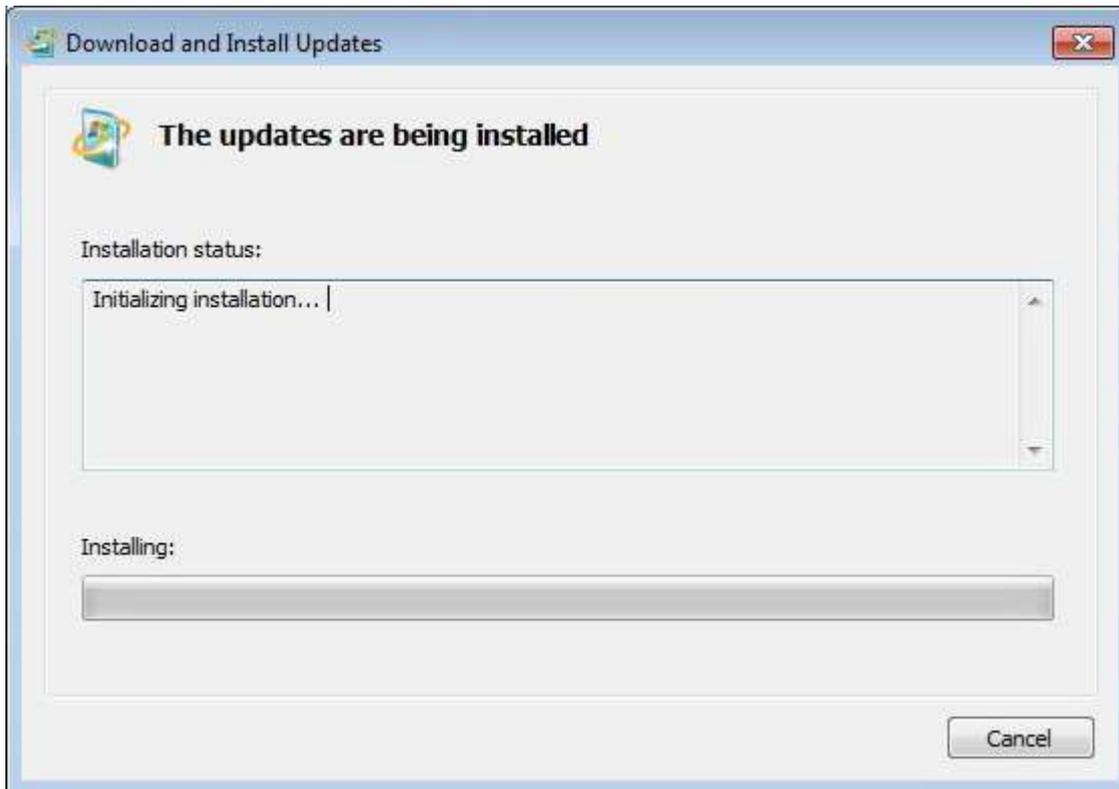**Step 4.2**:

Step 5: Start to install file

Step 5.1: The updates are being installed

Step 5.1: Installation Complete