

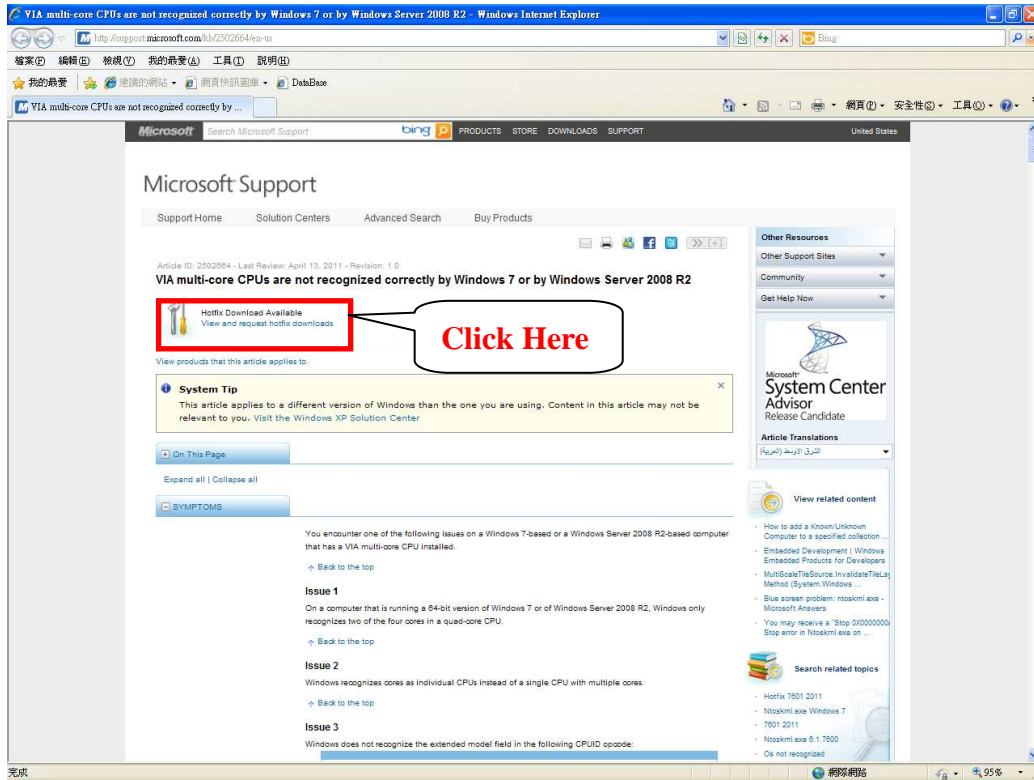
# Multi Core Hot Fix

VIA multi-core CPUs are not recognized correctly by Windows 7 or by Windows Server 2008 R2

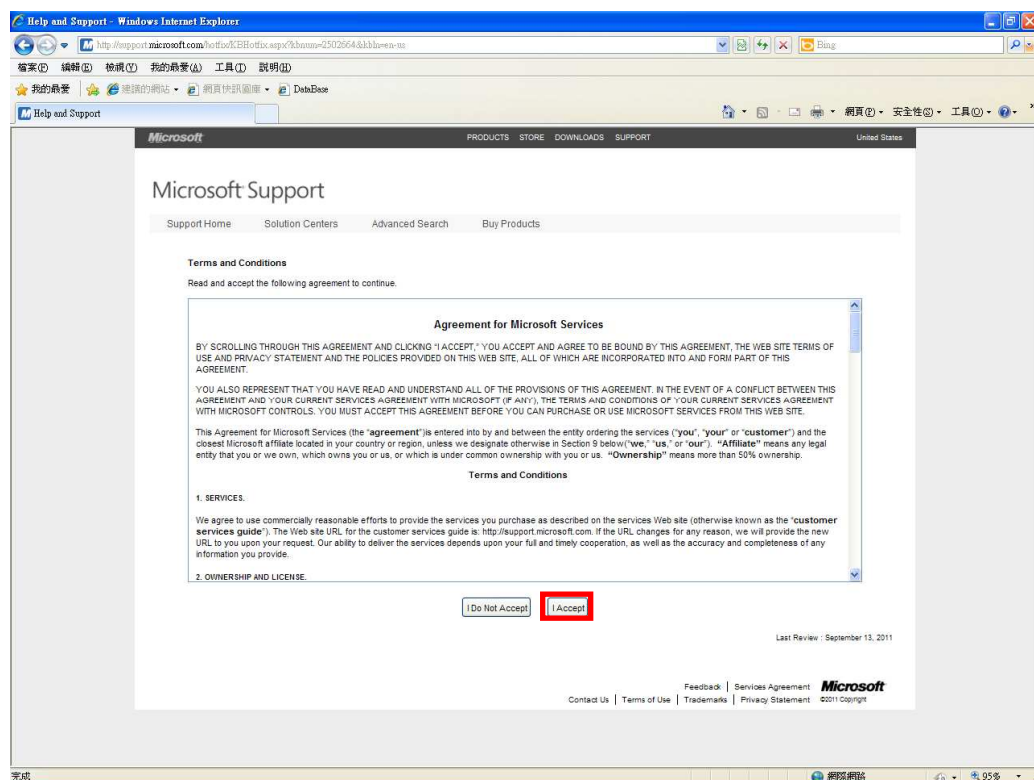
Step 1: Browsing the web site:

<http://support.microsoft.com/kb/2502664/en-us>

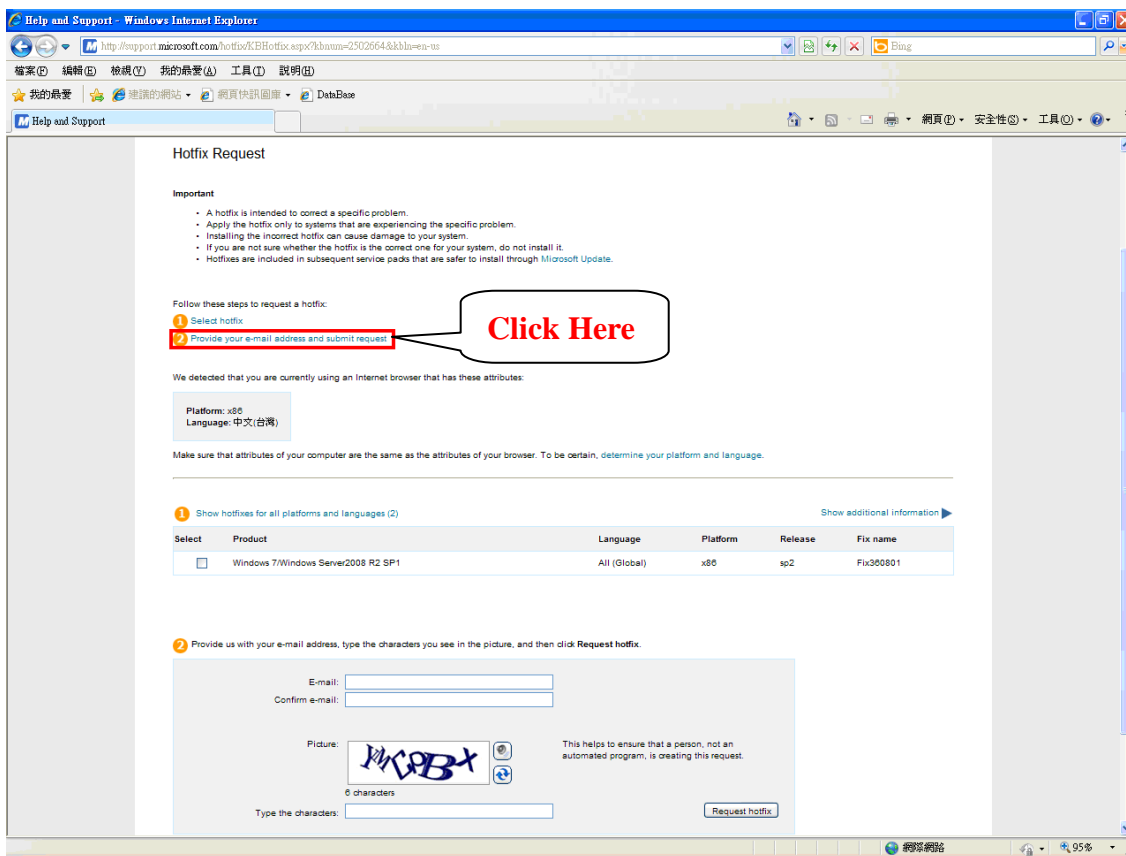
Step 1.1: Please click **View and request hotfix downloads** as below.



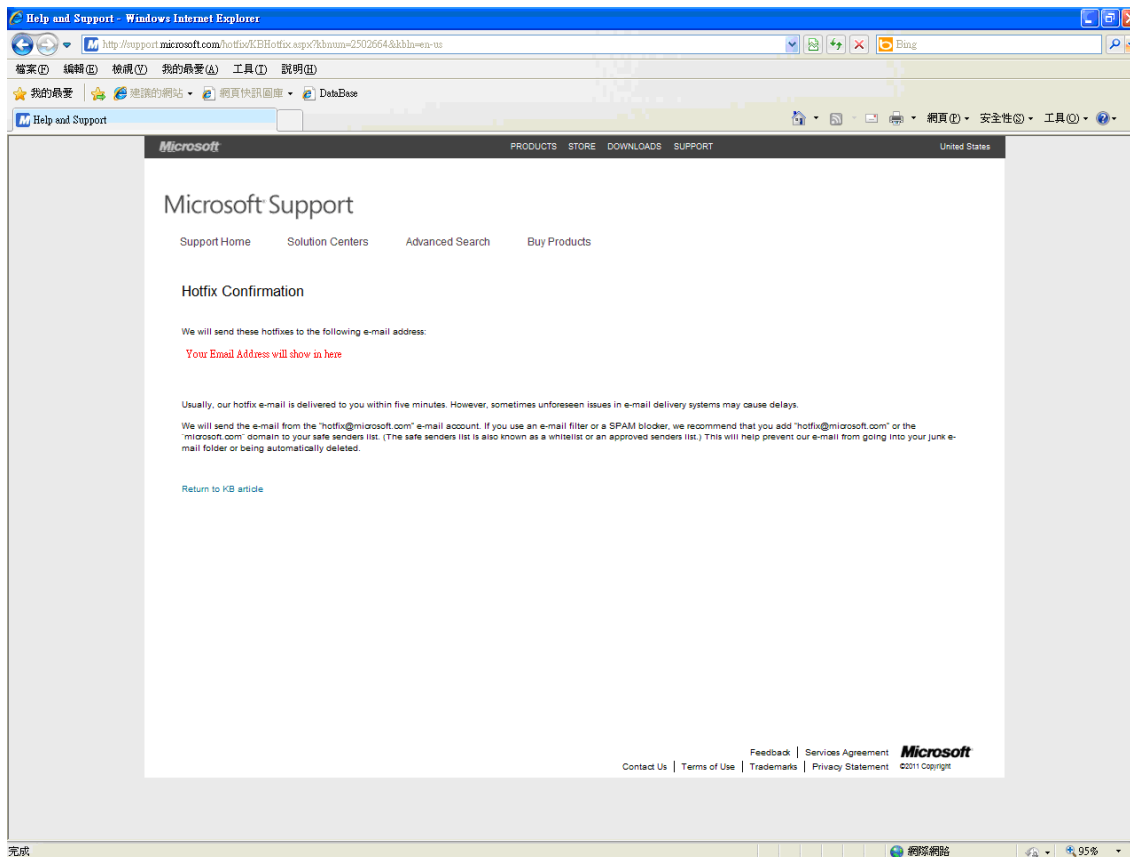
Step 2: Click **I Accept**.



### Step 3: Provide your e-mail address and submit request.



### Step 4: You will receive the e-mail from hotfix@microsoft.com e-mail account, and then you will receive the Hyper-linking for downloading the file.

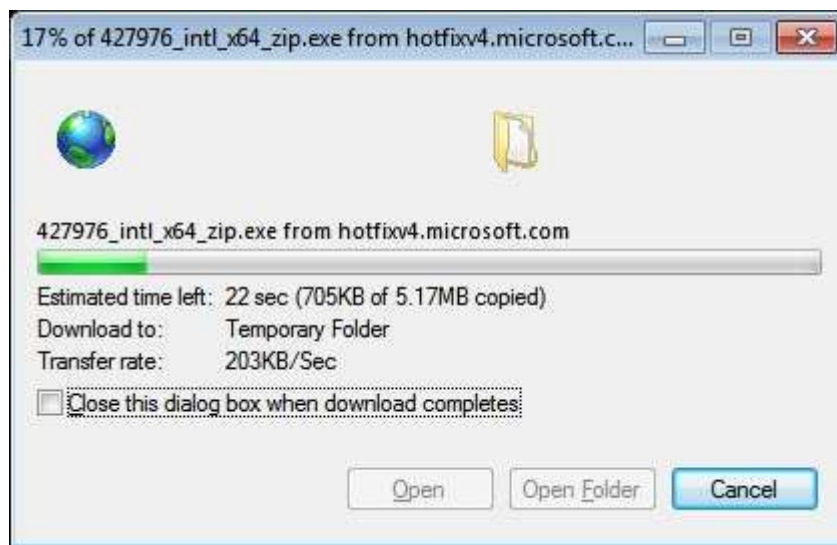


## Step 5: Start to download file

### Step 5.1



### Step 5.2



## Step 6: Start to install file

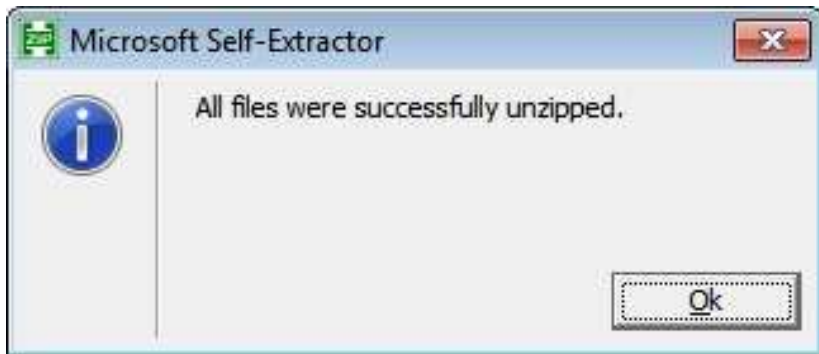
### Step 6.1



## Step 6.2



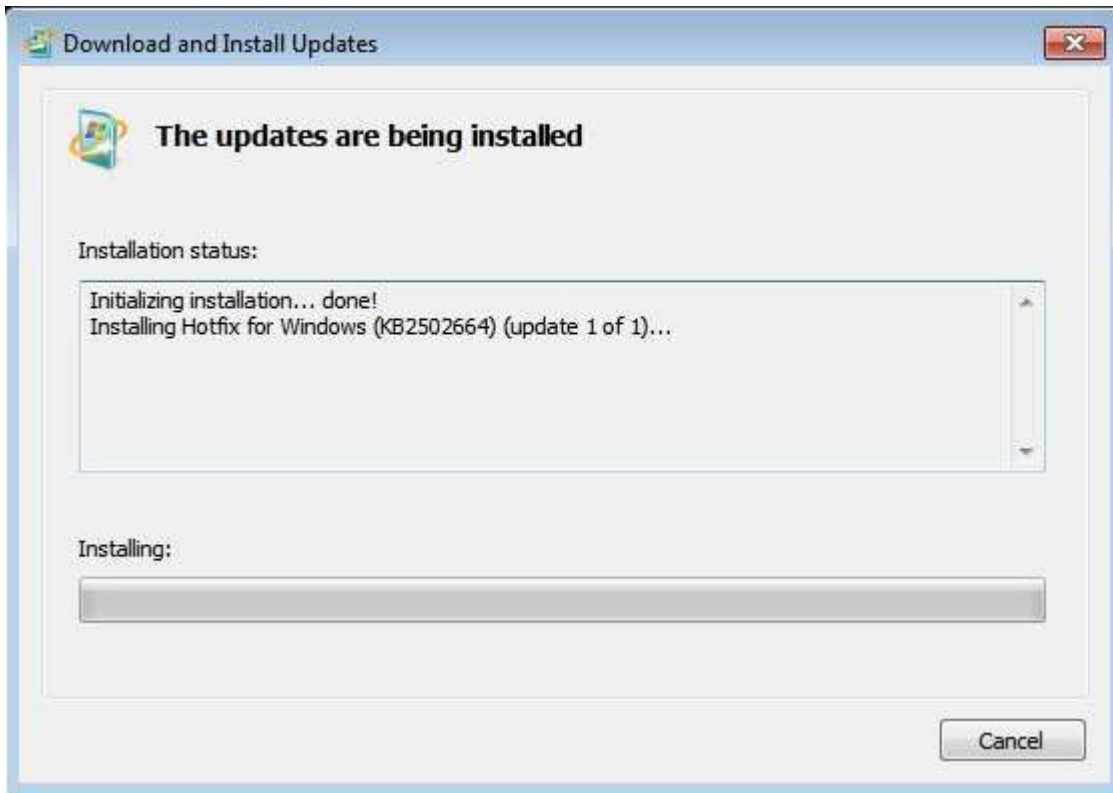
## Step 6.3



## Step 6.4



**Step 6.5:** The updates are being installed



**Step 6.6:** Installation Complete

