

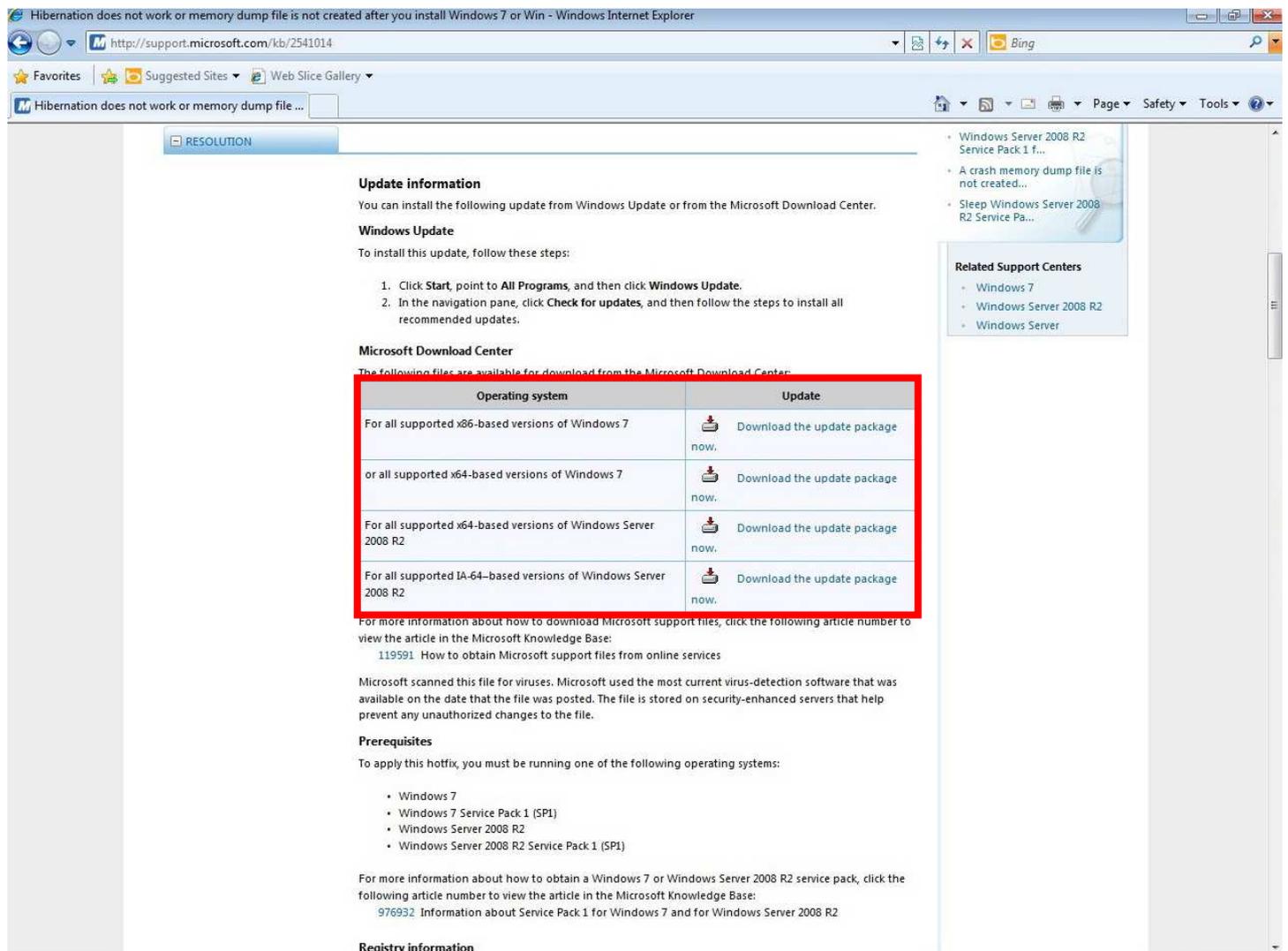
Hot Fix for Hibernation

Hibernation does not work or memory dump file is not created after you install Windows 7 or Windows Server 2008 R2 Service Pack 1

Step1: Browsing the web site:

<http://support.microsoft.com/kb/2541014>

Step 1.1: Please select your OS and click **Download the update package now** as below.



Update information
You can install the following update from Windows Update or from the Microsoft Download Center.

Windows Update
To install this update, follow these steps:

1. Click **Start**, point to **All Programs**, and then click **Windows Update**.
2. In the navigation pane, click **Check for updates**, and then follow the steps to install all recommended updates.

Microsoft Download Center
The following files are available for download from the Microsoft Download Center:

| Operating system | Update |
|--|--|
| For all supported x86-based versions of Windows 7 |  Download the update package now. |
| or all supported x64-based versions of Windows 7 |  Download the update package now. |
| For all supported x64-based versions of Windows Server 2008 R2 |  Download the update package now. |
| For all supported IA-64-based versions of Windows Server 2008 R2 |  Download the update package now. |

For more information about how to download Microsoft support files, click the following article number to view the article in the Microsoft Knowledge Base:
119591 How to obtain Microsoft support files from online services

Microsoft scanned this file for viruses. Microsoft used the most current virus-detection software that was available on the date that the file was posted. The file is stored on security-enhanced servers that help prevent any unauthorized changes to the file.

Prerequisites
To apply this hotfix, you must be running one of the following operating systems:

- Windows 7
- Windows 7 Service Pack 1 (SP1)
- Windows Server 2008 R2
- Windows Server 2008 R2 Service Pack 1 (SP1)

For more information about how to obtain a Windows 7 or Windows Server 2008 R2 service pack, click the following article number to view the article in the Microsoft Knowledge Base:
976932 Information about Service Pack 1 for Windows 7 and for Windows Server 2008 R2

Registry information

Step 2: Click **CONTINUE**

The screenshot shows the Microsoft Download Center page for the update 'Update for Windows 7 for x64-based Systems (KB2541014)'. The page includes a navigation bar with 'Windows', 'Office', 'Product downloads', 'Download categories', 'Security', and 'Resources'. A 'Quick links' section on the left contains 'Overview', 'System requirements', and 'Instructions'. Below that is a 'Looking for support?' section with a link to the Microsoft Support site. A 'Free Download' button is visible in the left sidebar. The main content area features the heading 'Download Center' and a sub-heading 'Update for Windows 7 for x64-based Systems (KB2541014)'. A message states 'Install this update to resolve issues in Windows.' Below this is a 'Validation Required' section with a link for more information. A 'Quick details' box contains the following information:

| | | | |
|------------------------------|-----------|-----------------|-----------------|
| Version: | 2541014 | Date Published: | 5/23/2011 |
| Change Language: | English | | |
| KB Articles: | KB2541014 | | |
| File Name | Size | | |
| Windows6.1-KB2541014-x64.msu | 202 KB | | CONTINUE |

The 'CONTINUE' button is highlighted with a red rectangle. Below the 'Quick details' box is an 'Overview' section with a 'Top of page' link.

Step 3: Click **DOWNLOAD**

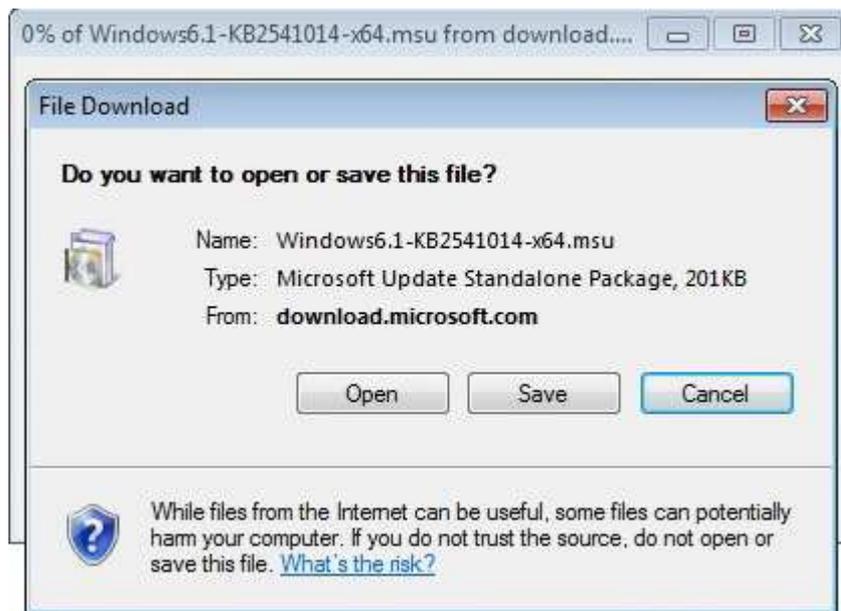
This screenshot shows the same Microsoft Download Center page, but the 'DOWNLOAD' button is now highlighted with a red rectangle. The 'Quick details' box contains the same information as in the previous screenshot:

| | | | |
|------------------------------|-----------|-----------------|-----------------|
| Version: | 2541014 | Date Published: | 5/23/2011 |
| Change Language: | English | | |
| KB Articles: | KB2541014 | | |
| File Name | Size | | |
| Windows6.1-KB2541014-x64.msu | 202 KB | | DOWNLOAD |

The 'DOWNLOAD' button is highlighted with a red rectangle. The 'Overview' section and 'Top of page' link are also visible.

Step 4: Start to download file

Step 4.1:



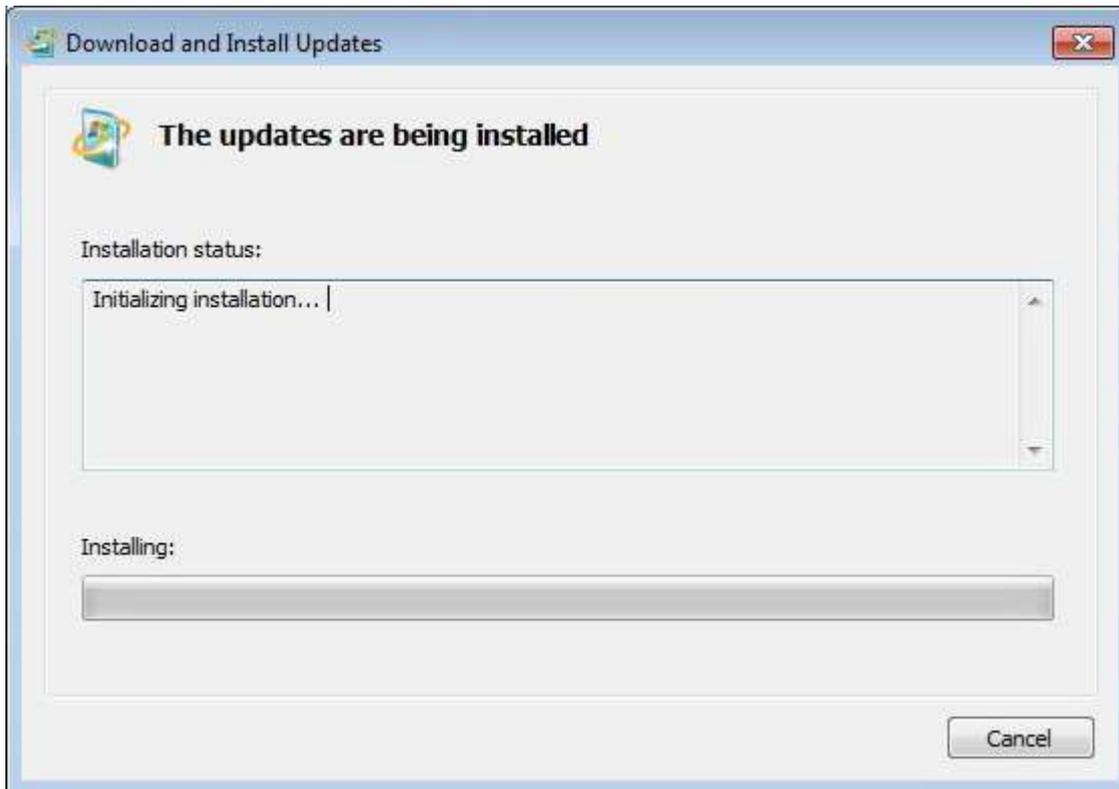
Step 4.2:



Step 5: Start to install file



Step 5.1: The updates are being installed



Step 5.1: Installation Complete

