

# Hotfix Installation

To ensure smooth operation of VIA multi-core systems with the Windows® 7 operating system, please install the following Hotfixes from Microsoft before installing any drivers from VIA.

## 1. Multi Core CPU Hotfix

In order for the Windows® 7 and Windows® Server 2008 R2 operating systems to recognize VIA multi-core processors correctly, please install the following Hotfix in the link below:

<https://support.microsoft.com/en-us/kb/2502664>

## 2. Security Update Hotfix for LAN driver

A security issue has been identified with Microsoft Window 7 that could affect your system. In order to ensure your system is protected, install the appropriate update from Microsoft below:

- For Windows 7 32bit  
<https://www.microsoft.com/en-us/download/details.aspx?id=46078>
- For Windows 7 64bit  
<https://www.microsoft.com/en-us/download/details.aspx?id=46148>

Thank you for choosing VIA and we appreciate your understanding and cooperation with these hotfix issues. If you experience any problems or have further questions, please do not hesitate to let us know at [embedded@via.com.tw](mailto:embedded@via.com.tw).

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